# **Andrew Tork Baker**

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I'm a founder, engineer, and developer relations executive. I spent eight years as a leader in Twilio's dev rel organization, ultimately helming it as VP. After a sabbatical, I dove deep into Al as an engineer. I built a handful of product concepts and sold one. In 2025 I spun up Implausible Al: hands-on Al coding bootcamps for execs.

### Founder and consultant (2024-2025)

I've spent the last 18 months learning about AI by building various product concepts. Some were relatively simple, like a <u>screen time ranking service</u>. Others were more complex, like my <u>privacy-forward inbox-based</u> AI agent which used only local models.

**The most successful was** BetterSeat, a consumer AI agent travelers use to get the best possible seat on their next flight. Building a browser-based consumer agent which interacts with third parties was fascinating - marketing a travel product, less so. I sold BetterSeat in early 2025.

This summer I started <u>Implausible AI</u>, my consulting business focused on hands-on AI coding bootcamps for execs and investors. I began publishing <u>a weekly newsletter too</u>, with original analysis.

Along the way I spoke at <u>DevRelCon NYC</u> about how the developer PLG playbook is evolving. I also regularly volunteer at my favorite SF meetup, <u>Al Tinkerers</u>.

#### Twilio (2015-2023)

Throughout my eight-year tenure I helped Twilio 20x its developer community, growing from 600k to over 12 million. That fueled Twilio's growth from \$167 million to \$4.15 billion in annual revenue.

## Vice President, Developer Network (2021-2023)

- Led Twilio's developer relations org, responsible for the GTM half of Twilio's self service business
- Managed and served an engaged, global org of 100 dev rel professionals spread across teams such as Evangelism, Education, Community, Advocacy, and others
- Drove awareness, adoption, implementation, and usage of Twilio at scale via dozens of online and offline programs for developers, growing Twilio's active customer accounts to over 300k
- Championed developers' needs in the company's most important decisions. Shipped the first-ever Developer Keynote at SIGNAL. Pair programmed with new CXOs and board members during onboarding to build their first original Twilio project.

### **Earlier roles (2015-2021)**

**As leader for Twilio's Developer Education and Developer Enablement orgs,** my earlier work at Twilio focused on the adoption and implementation phases of a developer's journey.

Highlights include: building our automation-forward docs infrastructure; launching and scaling <u>Superclass</u> (Twilio's first-party training program) and <u>TwilioQuest</u> (gamified training platform); founding a skunkworks program which launched v1.0 of <u>Twilio's CLI</u>; <u>sending code submitted by the Twilio developer community to space</u>; crafting and delivering more <u>live demos</u> than I can remember

# Other experience

I started my career at Accenture in Washington, D.C. where I spent all day, every day writing <u>PL/SQL</u> scripts. I became a Python developer at my next job, leading that consultancy's Python practice while also organizing the DC Django meetup.

I was an early adopter of Docker. When I realized other developers around me wanted to learn it too, I started giving <u>talks</u> and running <u>workshops</u>. After I created <u>O'Reilly's first Docker video course</u>, I joined Twilio as its first Developer Educator hire.

**In 2019, while working at Twilio, I launched <u>Gator</u>:** a Slack app for distributed teams which I still operate. Over 10,000 coworkers have sent 300,000 messages with Gator.

#### Education

University of Virginia - B.A. Computer Science and Foreign Affairs